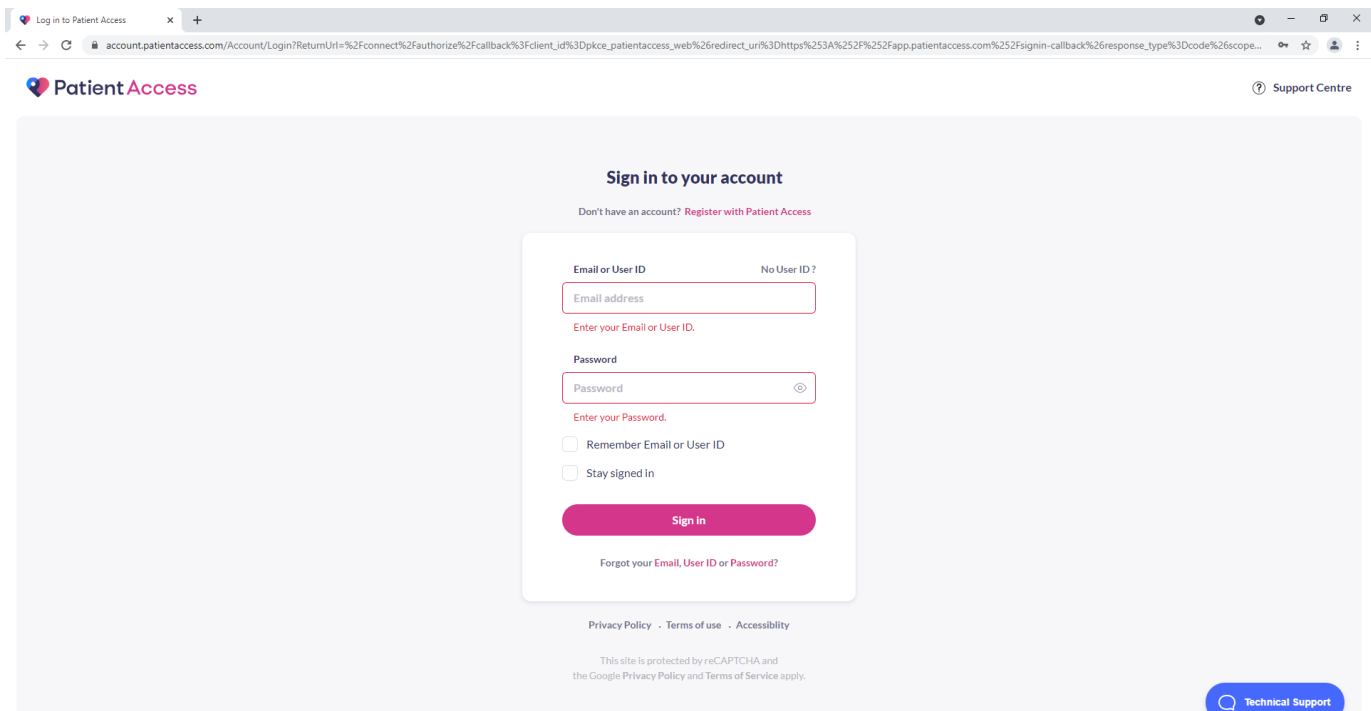


How to sign up for Patient Access:

The below guide will allow you to access your medical records and order any repeat prescriptions you need. If you have any further difficulties, contacting Patient Access support would be the best course of action as they have greater technical expertise and will be better suited to help you through the system's update.

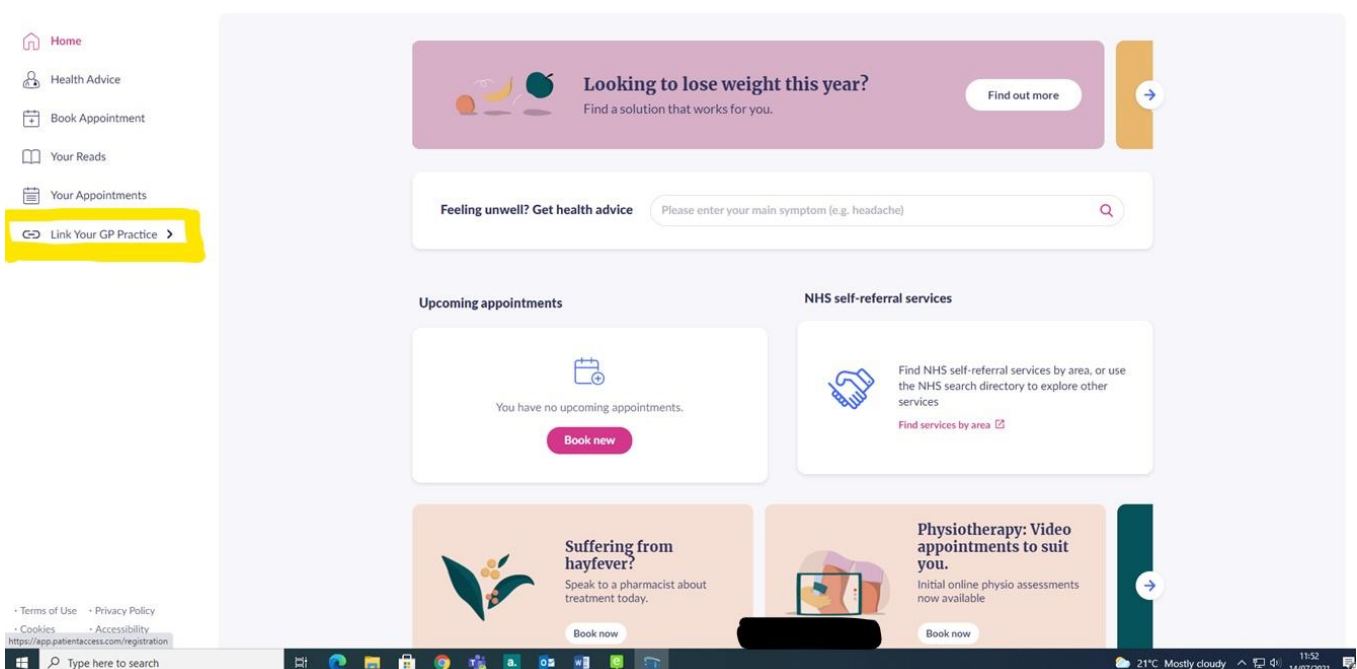
<https://support.patientaccess.com/signing-in/sign-in-with-your-user-id-or-email-address>

1. Create an account or sign in to Patient Access:



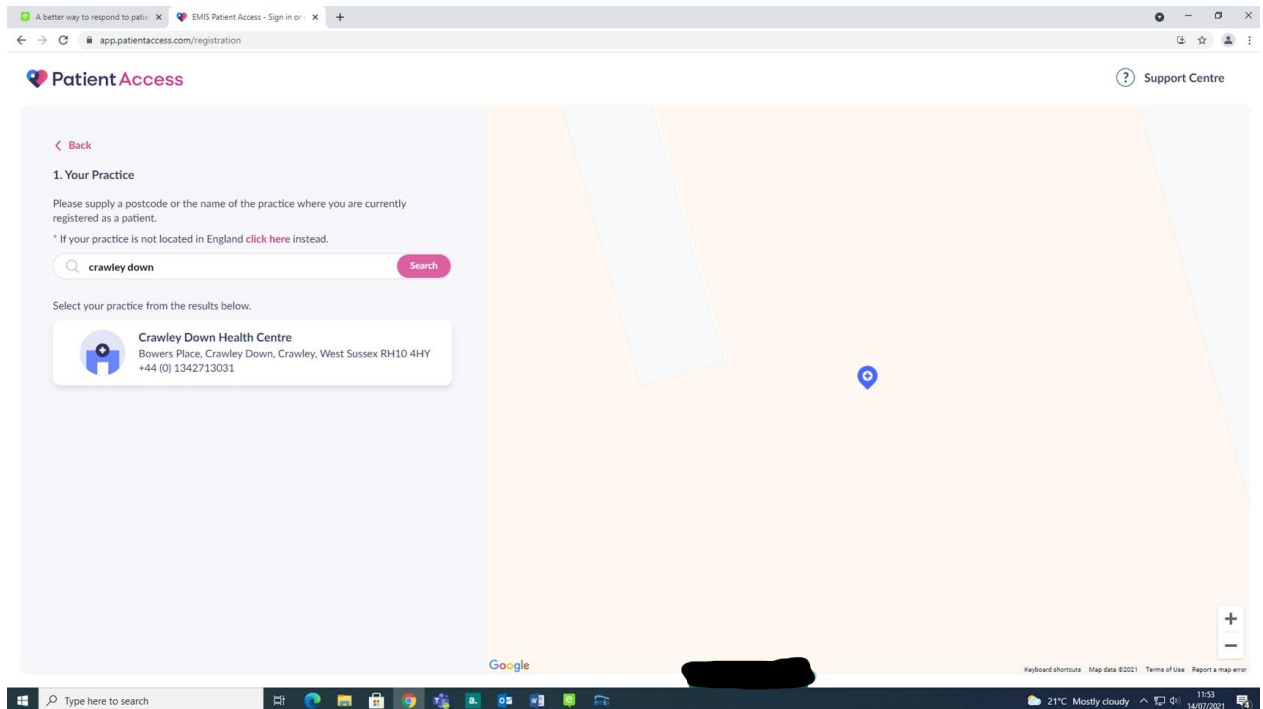
The screenshot shows the Patient Access sign-in page. At the top left is the Patient Access logo and a 'Support Centre' link. The main heading is 'Sign in to your account'. Below this is a link: 'Don't have an account? Register with Patient Access'. The sign-in form has two input fields: 'Email or User ID' (with a 'No User ID?' link) and 'Password'. Below the fields are checkboxes for 'Remember Email or User ID' and 'Stay signed In', and a 'Sign In' button. A link for 'Forgot your Email, User ID or Password?' is at the bottom of the form. At the bottom of the page are links for 'Privacy Policy', 'Terms of use', and 'Accessibility', and a 'Technical Support' button.

2. Click on the option to "link to your GP practice". Highlighted in Yellow below.

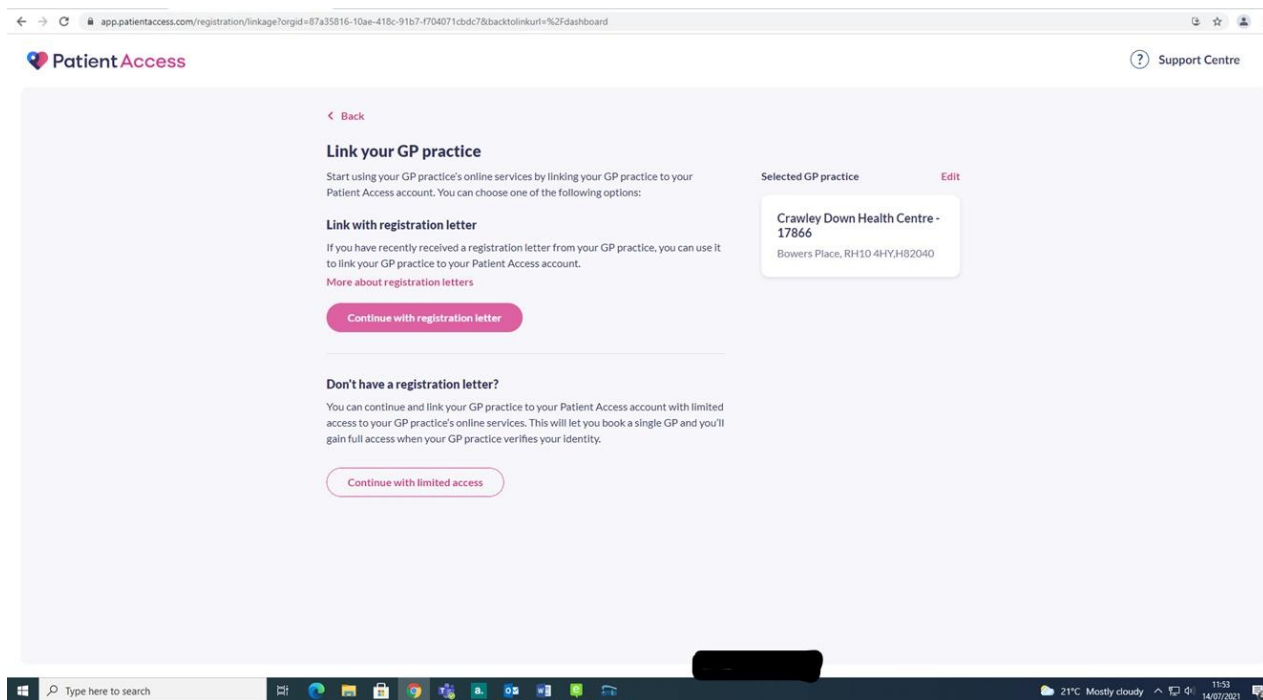


The screenshot shows the Patient Access home page. On the left is a navigation menu with items: Home, Health Advice, Book Appointment, Your Reads, Your Appointments, and 'Link Your GP Practice' (highlighted in yellow). The main content area has several sections: 'Looking to lose weight this year?' with a 'Find out more' button; 'Feeling unwell? Get health advice' with a search bar; 'Upcoming appointments' showing 'You have no upcoming appointments.' and a 'Book new' button; 'NHS self-referral services' with a 'Find services by area' link; 'Suffering from hayfever?' with a 'Book now' button; and 'Physiotherapy: Video appointments to suit you.' with a 'Book now' button. At the bottom left are links for 'Terms of Use', 'Privacy Policy', 'Cookies', and 'Accessibility'. The bottom right shows the system tray with weather and date information.

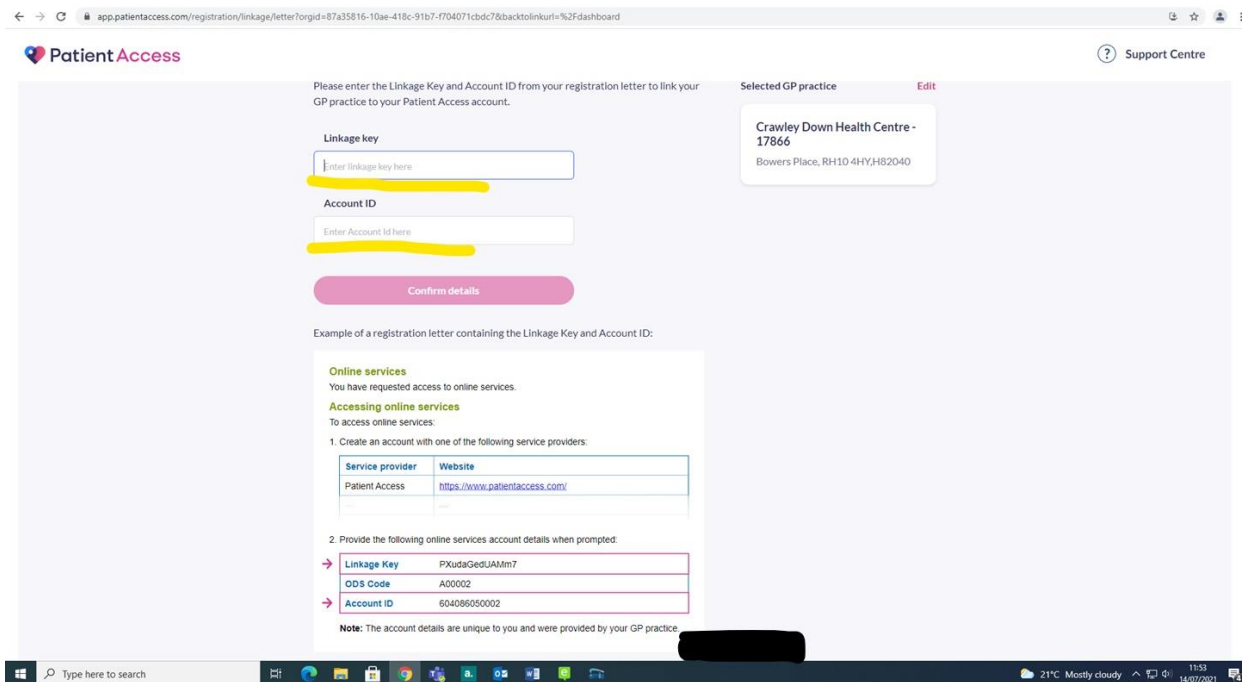
- Find Crawley Down Health Centre. This needs to be Crawley Down as we have now migrated onto their system:



- Click on "Continue with registration letter":



5. Put in the Linkage Key and Account ID – highlighted in yellow below. There is an example in the below picture, with two purple arrows next to it. This will be in the email you have recently received from us, in the second table. :



There will now be several pages of confirmation, but after this, you will have access to your online records.

These steps will be slightly different if you already have Patient Access and are linked to us previously. You will still need to create a new link to Crawley Down Health Centre if this is the case.

Alternative applications are also available; including the NHS app, which will give you information like your COVID vaccination history without any need or prompting from the surgery.